

AGENDA REPORT

To: Mayor Pat Humphrey and the Clare City Commission
From: Ken Hibl, City Manager
Date: December 17, 2015
Regarding: Listening Ear Agreement

For the Agenda of December 21, 2015

Background As explained in the attached letter from the Director of Listening Ear Crisis Center, the organization is required to have agreements in place to maintain its standards accreditation. They have repeatedly asked the City to support the request of the agreement in the past, and we have supported their request by signing the proffered agreement. The City Commission is asked to approve this continued relationship with this organization.

Issues & Questions Should the City Commission approve the requested agreement with the Listening Ear Crisis Center?

Alternatives

1. Approve the agreement.
2. Approve the agreement with amendment or modification.
3. Do not approve the agreement.
4. Set the decision aside to a subsequently scheduled public meeting.

Financial Impact There is no direct cost to the City, and the City's residents potentially benefit from the relationship we have with the organization.

Recommendation I recommend that the City Commission approve the requested Listening Ear Agreement by adoption of Resolutions 2015-142.

Attachments

1. Letter Request w/Proposed Agreement.
2. Resolution 2015-142.

LISTENING EAR CRISIS CENTER

107 E. Illinois - P.O. Box 800
Mt. Pleasant, MI 48804-0800
24-Hour Helpline - (989) 772-2918
Business Calls - (989) 773-6904
www.listeningear.com

"Focusing on What People Can Do 24-Hours a Day"

Executive Director

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Dr. Ross Rapaport
Paul Siers
Lois VanOrden*

December 8, 2015

Greetings,

According to the Council On Accreditation the Listening Ear Crisis Center "Meets the Highest National Standards of Professional Performance." One of the requirements of the standards is to have signed "agreements" with the primary agencies with which we make and receive referrals, where appropriate. This documentation confirms our willingness to work together for our citizens in a more efficient and effective manner. Enclosed is the Mutual Referral Agreement. Please sign it, keep a copy for your agency if you wish, and return it to Listening Ear Crisis Center in the enclosed envelope.

We appreciate your assistance in this matter as we continue to serve and meet the needs of our mutual consumers.

Sincerely,

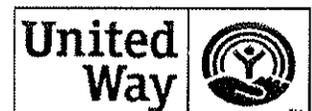


Kathleen D. Tarrant
Crisis Center Director



ACCREDITED

COUNCIL ON ACCREDITATION
OF SERVICES FOR FAMILIES
AND CHILDREN, INC.



MUTUAL REFERRAL AGREEMENT

BETWEEN

CLARE CITY COMMISSION

AND

LISTENING EAR

The purpose of this agreement is to promote a mutual understanding of programs and Facilitate efficient referrals between

CLARE CITY COMMISSION

And

LISTENING EAR

The above agencies mutually agree to:

Develop and maintain an understanding of program philosophy, services, and confidentiality regulations.

Communicate, dependent on appropriate release of information.

Accept referrals when program capability exists and admission policy is met.

Work together in determining and/or providing after care, and/or follow-up referral.

Assure that eligibility for service is not limited on the basis of race, creed, color, or national origin.

This Agreement shall remain in effect until terminated by either party upon fifteen (15) days prior notice.

**Community Agency Representative
Signature and Title**

Date

**Listening Ear Crisis Center Representative
Signature and Title**

Date

RESOLUTION 2015-142

A RESOLUTION OF THE CLARE CITY COMMISSION APPROVING A MUTUAL AGREEMENT WITH THE LISTENING EAR CRISIS CENTER.

WHEREAS, the Listening Ear Crisis Center offers a vital service to local residents in need of support and assistance; and

WHEREAS, to maintain its accreditation, said Center is required to maintain agreements with major entities and organizations with whom it provides said support and assistance or with whom it provides referral services; and

WHEREAS, the City of Clare has long been a signatory to said Agreement; and

WHEREAS, the Listening Ear Crisis Center has requested the City renew its Agreement with said Agency; and

WHEREAS, the Clare City Commission has determined it is in the best interests of its residents and the City of Clare as a whole to honor said request.

NOW THEREFORE BE IT RESOLVED THAT the City Commission hereby approves a Mutual Agreement With the Listening Ear Crisis Center, the terms and conditions of said Agreement as outlined therein.

ALL RESOLUTIONS AND PARTS OF RESOLUTIONS INsofar AS THEY CONFLICT WITH THE PROVISIONS OF THIS RESOLUTION BE AND THE SAME ARE HEREBY RESCINDED.

The Resolution was introduced by Commissioner _____ and supported by Commissioner _____. The Resolution declared adopted by the following roll call vote:

YEAS:

NAYS:

ABSENT:

Resolution approved for adoption on this 21st day of December 2015.

Diane Lyon, City Clerk